



## City authorizes Sewer Line Warranty Program

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CRESCO – Last spring, the City of Cresco introduced an optional Water Line Warranty program intended to help reduce the homeowner’s cost burden for service line repairs. Now the city is introducing a similar program that aims to do the same with sewer line repairs. The programs are both being made available through Service Line Warranties of America (SLWA)

According to SLWA, “Many homeowners do not realize that they are responsible for the sewer pipes that run from their home to the main connection (which is most often in the street). Unfortunately, these lines can fail due to age, tree roots, ground settling or other problems, and the repairs can total thousands of dollars. Additionally, you will not be able to use your plumbing until the line is repaired, resulting in further headaches and inconvenience.”

Therefore, Cresco residents will soon receive an official letter from the warranty company explaining the newly authorized Sewer Line Warranty.

Public Works Director Rod Freidhof says there was some confusion concerning the similar water line letter received by area homeowners last spring. “Many people outside city limits received that letter,” he said.

However, both of the warranty programs are authorized strictly for those who live within the Cresco city limits, and anyone who resides outside of city limits should not be receiving the Sewer Line Warranty letter.

While the warranty company will once again be sending letters pertaining to the Sewer Line Warranty, Freidhof says officials at SLWA are confident that they have last spring’s problem taken care of.

Freidhof admits, “There still may be a few people inside the city limits that don’t receive the letter. There were a few people last time that didn’t receive the letter for the [Service Line] program.”

He adds, “If you live within city limits and don’t get the letter, and you are interested

in the program, call 1-855-520-3181, which is the Utility Service Partners, Inc. number. They should be able to help.”

Also visit the website at: [www.utilitylineprotection.com](http://www.utilitylineprotection.com).

The city encourages homeowners to assess their individual situations in deciding whether to take advantage of the program or not.

Mayor Mark Bohle stated last spring that homeowners should find out how old their water and sewer lines are, as well as the type of material they are made of.

“If you have an older home, I’d probably be more concerned about potential problems,” the mayor said, adding, “It’s just like insurance, if you can’t sleep at night because you’re worried about your water [or sewer] line, then you might want to buy this protection.”